

The Outreach Services Department's Mobile Crisis Intervention Service (MCIS) provides crisis intervention services to consumers in the community with the goal of promoting stability, avoiding hospitalization, and ensuring linkage into the traditional mental health system. Services are provided regardless of the consumer's age, race, religion, creed, sex, sexual orientation, disability, mental status, limited English proficiency, ethnicity or national origin. MCIS will ensure the consumer receives the appropriate treatment and services, with the Montgomery County Emergency Service, Inc. (MCES) as back up 24/7. MCIS is licensed by the Department of Public Welfare for individual, team and medical mobile services.

MCIS will address the needs of those who are suffering from mental health, behavior and substance abuse problems or who are dually diagnosed. MCIS will also provide:

- Crisis Intervention
- Interview
- Assessment
- Mobile Medical Services
- Conflict Resolution
- Follow-up Counseling
- Case Management
- Informal Training
- Forensic Diversion
- Referral
- Education and coordination of services with all agencies

MCIS will also act as a liaison or "boundary spanner" between the various systems and agencies that the consumer will be involved with to ensure integration of services and the best possible care and treatment.

Follow-up may include routine visits for one or two weeks to ensure stability, accessing all available resources with referrals to the traditional mental health system for appropriate treatment.

Other Services Provided by the Outreach Services Department

The Criminal Justice/Forensic component of the department deals directly with individuals who become entangled within the law enforcement and criminal justice system. The department works directly at all levels of the legal system to ensure the individual receives the best possible care and treatment, and when appropriate, diverts that individual away from the criminal justice system back to community-based treatment.

- Criminal Justice and Law Enforcement Training
- Community Education
- County Wide Crisis Intervention Services
- Criminal Justice & Forensic Services
- Forensic Diversion

The Mobile Crisis Team also provides intensive case management services to a targeted group of consumers. Consumers will be maintained on the caseload for approximately three months to ensure stability and integration into the traditional mental health system.

- Forensic Intensive Case Management Services
- Coordination with:
Police and Criminal Justice Agencies
Families, Friends and Concerned Others
All Agencies to Provide the Best Possible Treatment

- Providing 24 hours a day, 7 days a week community based services to consumers who are at risk.
- Aging & Adult Protective Service (after hours, holidays and weekends)
 - ✓ Certified Protective Service Agents
 - ✓ On-Call
 - ✓ Outreach
 - ✓ Assessment

Montgomery County Emergency Service can be contacted 24 hours a day to assist or determine the need to dispatch the Mobile Crisis Intervention Team.

Call
(610) 279-6100
for more Information



About MCES:

Montgomery County Emergency Service, Inc. (MCES) is a non-profit hospital founded in 1974 and is nationally renowned and considered a model program by the United States Department of Justice, LEAA, and the Public Citizen's Research Group. MCES sets the highest standards for care and continues to develop new and innovative programs to assist law enforcement agencies in dealing with mental health, behavioral and substance abuse issues. MCES is accredited by the Joint Commission for the Accreditation of Health Care Organizations, Department of Public Welfare and the Department of Health, Office of Drug and Alcohol Program. MCES provides services twenty-four hours a day, seven days a week and services include:

- Crisis Hotline
- Walk-In Service
- Emergency Psychiatric Evaluations
- Inpatient (Mental Health, Behavioral and Drug and Alcohol)
- Crisis Residential Program
- Ambulance Services
- Criminal Justice and Forensic Services
- Community Outreach
- Intensive Case Management Services
- Developmental Disabilities Consultations
- Outpatient treatment to special needs populations (e.g. language)
- D&A outpatient treatment
- Police School

www.mces.org • mail@mces.org
50 Beech Drive, Norristown, PA 19403-5421
Phone (610) 279-6100 • Fax (610) 279-4251

MCES Outreach Services Department

The Mobile Crisis Team

Donald F. Kline, Ph.D.
Criminal Justice Director

Kathleen A. Burns, RN
*Assistant Director - Forensic Services
Ombudsman*

John Fulford
Forensic Liaison/Diversion Specialist

Bruce Knott
Crisis Intervention/Forensic Specialist

Michelle Monzo
Forensic Diversion & Education Specialist

Bradley Powers
Forensic Transition Case Manager

Kathryn Rambo
Community Liaison

Joseph Stephey
*Assistant Director - Community Services
Transition Specialist*

Julie Walesyn
Community Liaison

In memory of Robert Sattazahn 1951-2004

Mobile Crisis Intervention Service

*Providing community based services
24 hours a day, 7 days a week to
those consumers who are in need of
emergency care or at risk of
hospitalization.*